

EASTERN SUBURBS LIQUOR ACCORD VOLUNTARY OPERATIONAL PRACTICES

Members of the *Eastern Suburbs Liquor Accord (ESLA)* recognise that on particular trade days there is an intensified risk of alcohol related harms arising due to increased alcohol consumption. Whilst ESLA Members are aware of legislative responsibilities the ESLA has identified certain practices that assist in minimising alcohol related harms, especially instances of intoxication.

This document is divided into 'Undertakings' which include practices that WILL be adopted and 'Recommendations' which include practices that are strongly encouraged by the ESLA for adoption if applicable to your venue and operational challenges on those days. It is noted often such undertakings are informally adopted from time to time in accord with best operational practice. This document assists in ensuring ALL member venues will be promoting these responsible practices in unison on decreed 'hallmark' days.

These practices merely supplement and do not vary, change or revoke any legislative responsibility applicable.

Whilst implementation of the below practices is voluntary the ESLA expects that ALL members will implement the voluntary 'Undertakings' as a minimum when 'hallmark' days are decreed by an Accord term.

1. UNDERTAKINGS

- 1.1 From 10:00pm until the licensed premises ceases to trade no more than:
 - a) two (2) alcoholic beverages (*whether or not the same kind*), or
 - b) the contents of one (1) bottle of wine may be sold or supplied on the premises to the same person at any one time. This excludes waited service.

- 1.2 From 10:00pm until the licensed premises ceases to trade the following restrictions will apply on the sale and or supply of alcohol:
 - a) no "shots" (*that is any drink commonly referred to as a "shot" that contains no more than 30 ml of spirits or liqueur and that is designed to be consumed rapidly*)
 - b) no "multiple shots" (*that is any drink containing multiple "shots" of spirits*)
 - c) no mixed drinks with more than 30mls of alcohol (*this excludes drinks considered 'premium cocktails' where rapid consumption is not likely*)
 - d) no jugs, buckets or other vessels that ordinarily contain significantly larger quantities of liquor (*this excludes bottles of wine*).
 - e) no RTD's with an alcohol by volume greater than 5%

- 1.3 Where the consumption of liquor is permitted on the premises the sale or supply of liquor shall cease 15 minutes before the premise is required to cease trading.

2. RECOMMENDATIONS

- 2.1 Utilising plastic and or polycarbonate drink containers for any drink sold or supplied on the licensed premises.
- 2.2 Utilising 'voluntary lockouts' to minimise queuing / patron capacity challenges / displaced intoxicated persons attempting to gain entry etc.
- 2.3 Utilising RSA Marshalls at peak trade times to monitor instances of intoxication and provide enhanced supervision.
- 2.4 Review security personnel numbers engaged for the trade day. Ensure adequate security resources are available. In determining resource levels discount those security personnel engaged in static positions so a true indication of 'roaming' security personnel can be established. Consider additional security personnel for external patrols to mitigate residential amenity issues.
- 2.5 Have the licensee / duty manager personally supervise the egress of departing patrons at the cessation of trade to ensure deployed staff is undertaking proactive actions to quickly and quietly move patrons from the area.

This document is subject to feedback and review at our second annual ESLA meeting for 2014.